

DIRECT DEBIT MANDATE FORM

Please complete parts 1 to 4 to instruct your Bank/Building Society to make payments directly from your account

I WISH TO PAY MY GAS BILL BY

Please tick appropriate box

**BILL-PAY
DIRECT DEBIT***

**PAY-PLAN
DIRECT DEBIT****

For further information on Direct Debit please refer to the important Customer Information booklet in your Flogas Natural Gas folder

1. NAME OF ACCOUNT HOLDER *(ie, your name)*

2. TO THE MANAGER OF BANK/BUILDING SOCIETY

ORIGINATOR: FLOGAS NATURAL GAS LIMITED

ORIGINATOR'S REFERENCE NUMBER: 301966

3. BANK/BUILDING SOCIETY ACCOUNT No. SORT CODE

Banks/Buildings Societies may decline to pay Direct Debit from some types of accounts

4. I/we instruct you to pay Direct Debits from my/our account at the request of Flogas Natural Gas Limited. The amounts are variable and may be debited on various dates. I/we understand that Flogas Natural Gas Limited may change the amounts and dates only after giving me/us prior notice. I/we shall inform the bank in writing if I/we wish to cancel this instruction. I/we understand that if any direct debit is paid which breaks the terms of the instruction, the bank will make a refund.

SIGNATURE	DATE
-----------	------

SIGNATURE	DATE
-----------	------

There may be a charge for unpaid Direct Debits to cover administration costs

*Bill-Pay Direct Debit

Your total amount is debited directly from your account every two months, after your bill date.

**Pay-Plan Direct Debit

Your Natural Gas costs are spread evenly throughout the year with payments made monthly from your account. Any payment change is notified to you in advance on your bill. Each year at your July/August bill, any debit or credit balance on your account at the 31 July is spread across the next year's monthly payments.